

Feedback

Purpose

While clients often want us to tell them how to solve their challenges, the people inside a family system have the answers they need to find their own solutions if they can hear them. We're not inside the family, so we can hear multiple viewpoints in order to help a family develop a response that meets the majority of family members' needs. The hard part is hearing people correctly. Understanding the difference between data and interpretation of the data is critical to being an objective advisor and helping that family navigate across generational difference.

Objectives

- To learn how to distinguish data from interpretation
- To learn how to hear each family member or generation's voice

Facilitation Observations