

Data Collection

Purpose

The key to the Action Research Cycle is conducting “data” from the system. Rather than coming in with our own assumptions about what solution would work best, we learn to collect data and hear what they really need.

Objectives

- To learn how to use active listening techniques to collect data and avoid problem solving prematurely
- To discover ways to set up the data collection session for optimal discussion
- To practice asking the questions that elicit open-ended conversations and important information

Facilitation Observations

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